



— CANCELLATION / NO SHOW POLICY —

We do understand that things can happen and you might not be able to make your appointment as scheduled, but unfortunately when a patient No Shows or Cancels last minute it is too late to fill that appointment time with another patient who may have been in need for Urgent appointment.

We created this policy to make sure we have openings available in our schedule in case YOU need to be seen urgently when someone else is not going to show up to their appointment.

- **Office Visit Appointments:** 48 hour notice or \$75 charge
- **Procedures Scheduled 1 Hour or Less:** 48 hour notice or \$100 charge
- **Procedures Scheduled Longer Than 1 Hour and Less Than 2 Hours:** 72 hour notice or \$175 charge.
- **Procedures Scheduled 2 Hours or More:** 7 days notice or \$500.00 charge

Please Be advised that policy charges are not paid by insurance companies and it will be paid out of pocket by the patient.

Please also be advised that non compliance to this policy may result in the termination of our Physician/Patient relationship and discharge from the practice.

— LATE ARRIVAL POLICY —

Please call if you are running late. Medical evaluations and treatments may be shortened for patients arriving 10 to 15 minutes late.

Patients arriving more than 15 minutes late, we will do our best to see you on the same day of your appointment but you may be asked to reschedule.

If our office is responsible for a delay, your session will be completed in its entirety.

By signing below, I certify, that I have read and understand the stated policy.

PATIENT'S NAME

DATE

PATIENT'S SIGNATURE

26800 Crown Valley Pkwy # 485, Mission Viejo, CA 92691
5750 Downey Ave. # 206, Lakewood, CA 90712
T: 949-441-5445 F: 949-441-5450 info@abovepain.com